

01 DEC 2020

Complaint form: high hedges

Use this form to submit a complaint to the Council about a high hedge, under Part 8 of the Anti-social Behaviour Act 2003. It should be completed by the person making the complaint or their representative.

Before completing this form, please read the guidance notes sent with it and the leaflet High hedges: complaining to the Council. **Please use BLOCK CAPITALS and black ink.**

YOU MUST PAY A FEE WHEN YOU SEND IN THIS FORM. The current fee is £350.

The Council will rely on the information you provide so please make sure it is clear and accurate

1. Attempts to resolve the complaint

Please describe what you have done to try to settle this matter. Give dates and say what the result was. Please provide copies of any letters that you mention.

1.1 Approached neighbour/hedge owner and asked to discuss problem

YES. SEVERAL TIMES BUT TOTAL REFUSAL.

1.2 Asked neighbour/hedge owner to try mediation

NO. HE HAD MADE IT VERY CLEAR HE WANTED NO FURTHER DISCUSSION.

1.3 Informed neighbour/hedge owner of intention to complain to Council

YES. LETTER. (ENCLOSED).

If you have not tried all the above steps, the Council might not proceed with your complaint.

1.4 Anything else

LETTER SAID IF WE LEFT HIM ALONE HE WOULD "CARRY OUT" WORK TO GIVE MORE LIGHT WHILST RETAINING MY PRIVACY. SINCE THEN, NO ACTION ON THE HEDGING. HEDGE ON HIS OTHER BOUNDARY SIDE HAS BEEN TRIMMED THOUGH. A SEPARATE COMMUNICATION FROM HIM CHALLENGED WHY WE BOUGHT A PROPERTY WITH LEADED LIGHTS IF WE VALUE LIGHT SO MUCH.

2. Criteria for making a complaint

About the hedge

2.1 Is the hedge - or the portion that is causing problems - made up of a line of 2 or more trees or shrubs?

Yes

☒

No

☐

2.2 Is it mostly evergreen or semi-evergreen?

Yes

☒

No

☐

2.3 Is it more than 2 metres above ground level?

Yes

☒

No

☐

2.4 Even though there are gaps in the foliage or between the trees, is the hedge still capable of obstructing light or views?

Yes

☒

No

☐

2.5 Is it growing on land owned by someone else?

Yes

☒

No

☐

Who can complain

2.6 Is the complainant the owner or occupier (eg tenant) of the property affected by the hedge?

Yes

☒

No

☐

Please delete whichever does not apply.

Owner / Occupier

2.7 Is the property residential?

Yes

☒

No

☐

If you have answered 'No' to any of the questions in this section, the criteria have not been met and so the Council cannot consider your complaint.

3. Grounds of complaint

Please describe the problems actually experienced as a result of the hedge being too tall, and say how serious they are. It will save time and help your case if you stick to the facts and provide all relevant information to back up the points you are making.

- ① OBSCURING LIGHT TO FRONT, SIDE + BACK OF OUR HOME. BOTH INSIDE + OUT. VERY DARK, OVERBEARING + UNPLEASANT.
- ② FRONT HEDGING CAUSING DAMAGE TO FENCING.
- ③ UNABLE TO INSTALL SATELLITE DISH DUE TO HEDGING ABOVE CHIMNEY HEIGHT.
- ④ OVERHANG TOO HIGH TO CUT OURSELVES - COSTLY TO GET SOMEONE IN TO DO THIS.
- ⑤ BLOCKING SUN TO REAR + FRONT SO LIMITING VEGETABLE GROWTH.
- ⑥ ROOT DAMAGE TO OUR PATIO -

To help the Council understand your situation, please provide a photo of the hedge and a plan or sketch of both the site where the hedge is growing and the property it is affecting, with the hedge clearly marked on it.

4. Previous complaints to the Council

4.1 Has a formal complaint been made to the Council before about this hedge?

Yes

☐

No

☒

4.2 If you have ticked 'Yes', do you know the date and/or reference number of the Council's decision letter?

Date

☐

Ref number

☐

4.3 What has changed since the Council last looked at this?

If nothing has altered, the Council might not proceed with your complaint.

5. Who's who/The parties

5.1 Complainant's contact details

Name

Title	Forename	Surname
miss + MR	KATHRYN MAARTEN	YORE HEUKSHORST

Address

City/Town

County

Daytime Telephone No.

Mobile Telephone No.

Fax No.

Email Address

Is the complainant content for us to contact them by email, at the address provided?

Yes

☒

No

☐

5.2 Address of the property affected by the hedge and name of the person living there, if different from 5.1

Name

Title	Forename	Surname

Address

City/Town

County

Postcode

Daytime Telephone No.

Mobile Telephone No.

Fax No.

Email Address

5.3 Contact details of Agent or other person acting on behalf of the complainant (if any)

	Title	Forename	Surname
Name			
Address			
City/Town			
County		Postcode	
Daytime Telephone No.			
Mobile Telephone No.			
Fax No.			
Email Address			

Is the Agent, or other person named above, content for us to contact them by email at the address provided?

Yes		No	
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5.4 Address of the site where the hedge is growing and name of person living there, if known

	Title	Forename	Surname
Name	DR	TOM	GREEN
Address	16 BROCKHILL ROAD		
City/Town	HYTHE		
County	KENT	Postcode	CT21 4AE
Daytime Telephone No.	NOT KNOWN		
Mobile Telephone No.	— u —		
Fax No.	— u —		
Email Address	— u —		

5.5 Name and address of the person who owns the property where the hedge is situated, if different from 5.4 and if known

	Title	Forename	Surname
Name			
Address			
City/Town			
County		Postcode	
Daytime Telephone No.			
Mobile Telephone No.			
Fax No.			
Email Address			

6. Supporting documents

6.1 Have you enclosed the following:

A photo of the hedge?

Tick box

☒

A location plan of the hedge and surrounding properties?

☒

Copies of correspondence with your neighbour about the hedge?

☒

Copies of any other documents that you mention? *(please list these separately)*

☐

7. Sending the complaint

7.1 I confirm that I have completed as much of this form as I can and that, to the best of my knowledge, the information provided is accurate.

Tick box

☒

7.2 I enclose the fee of £350.

Tick box

☒

Name

KATHRYN YORE
+ MARTEN HEUKSHORST

Date

29th NOV 2020

7.3 POST OR EMAIL THIS FORM AND ALL ENCLOSURES TO:

Folkestone & Hythe District Council
Development Control
Civic Centre
Castle Hill Avenue
Folkestone
Kent CT20 2QY

planning@folkestone-hythe.gov.uk
Tel: 01303 853527/853278

7.4 Please also send a copy of this form to the people identified in Section 5 above.

Tick the box to show you have done this



A COPY OF THIS
FORM, (EXCLUDING
my PERSONAL
INFORMATION)

+ PHOTOS + PLAN
SENT RECORDED
DELIVERY.